

## Comment

1. Let's do residential rentals on the MLS. 2. New members need an orientation packet telling them the rules (48 hours to post a listing, etc.) as soon as they join. 3. More social get togethers, cocktails, etc. 4. More outreach about the Berkshires to our 2nd home feeder markets.

Keep up the good work!

Keep up the good work!

I prefer poached eggs at the annual meeting on Rye (Organic) Bread please.

Please, please, please require all listings to be properly entered so there is no need to call the listing agent. i.e. # and location of rooms, proper directions including starting point, bathrooms (a shower = 3/4, a tub = full)!! Etc. etc.

RPAF FUNd raiser! More social/networking events.

Encourage local businesses to offer more discounts to Realtor members.

Need a new system in terms of our election process. Would like to get more involved in community service projects. Overall... feel good about what I do with clients but don't feel clients understand the difference between hiring an agent vs. using Trulia or Zillow to price and sell home FSBO.

Purchase & Sale - On forms: need a separate page for addendum- not enough space the way it is.

I would love to see the REACT Committee go back to the name "Community Service".

All is great

More webinars or course offerings on safety. The Jody O'Brien webinar was very helpful.

Could we mandate that all properties that are entered into the MLS are Geo Coded? Some Rural Properties can be very hard to find.

Have 5 \$100 winners instead of one for \$525

I like the way things are being run by the board - great job. The free webinars are awesome!

Stop changing the forms so often.

New on-line ed classes are great. So nice to have access at any time. More of these classes on new topics are always welcomed and enjoyed. It's great to have changes, it stayed the same for so long. Thanks for being such a great "go to" group.

It would be beneficial if open houses (broker opens) were more prominently displayed. There is very little support from brokers. In the past, lots of brokers went to open houses- now, hardly any go.

Everything you do is good.

Some changes to the input of FLEX search options.

More webinars. More tech (advanced not basic). Don't put all emphasis on just training DRs. Individual agents must take personal responsibility to be trained pros.

Webinars are great. RPR Webinar Instruction.
Possibly add more networking events for those of us in the membership who don't see out fellow realtors on a day to day basis.
A prospective realtor information/educational seminar that would introduce the realities of starting a real estate business.
More training on RPR and what we can do with it. Continue supporting local community with fundraising efforts. Branding REALTOR locally. "Berkshire REALTOR and why important to use." Increase awareness of who we are. Love Recaps - continue.
Get List Hub going!
1) A better system to make Broker Open Houses better attended and more productive. 2) More regional meetings (south, central, and north) addressing area- specific and county-wide topics.
Acquire a (user friendly) website for us (Realtors) to use to be able to access accurate Flood Plain information for our listings. Darren Lee advised our office that the new FEMA policy will be in effect as of 11/14/14. Personally, I'd love to be able to access this information on my own without calling insurance CVO's and others.
More relevant education. The course I just took this week for mortgage and credit was created in 2005! Anyone hear about the financial crash, led by mortgages in 2008. A nine year old class- really?!
Great job.
Ask everyone to bring \$5.00 to the meeting for a charity.
Listing descriptions should be spell-checked and the street names should be verified. I sometimes can't locate the listings because the street name is incorrect. Listing sheets loaded with errors make us all look unprofessional.
I think you are doing a great job. Every year better.
Try an evening meeting - maybe the county meetings?
Reduce Membership Fees
Bring back MLS books. Meetings on practical aspect and being a Realtor- not just legal ones.
I would like to see more programming for newer agents. Programming such as buyers agency and sellers agency.
MLS Suggestion is to incorporate more drop downs in the MLS flex system. Example is "MA" vs "ma" vs "Ma". These are all different and pose problems for other websites pulling down MLS data.
A few meetings in North County
I think there is a need for a forms training. A basic overview of our forms and what to use and when.
Keep up the good work with the Friday e-blast summaries!
If we can have more classes on using the MLS Flex system
Less webinars, more real classes. Full refresher of use of all technical aspects of MLS use.
I think the BCBR is doing a great job as is. Maybe more tech education would help many members.
Bi Annual Meetings. More webinars.

Eliminate fines for "no initials" on contracts. :)

It would be great if there were more links to sites with training, useful info, legal tips, etc.

Have MLS Pin as an add on for us.

Provide training on home inspections.

Berkshire Listings that are not on our MLS seem to be increasing. What can we do to be more informed of these listings?

Would make life easier for me if FLEX would add a (CRM) Customer Relationship MGMT feature.

Provide training classes in home inspection and appraisal. This would be helpful since we work with both professions.

Revive the south county council. Figure out a way to make south county tours more relevant and better attended.

Just fine!

More breakfast meetings. Lol. Thanks for the free classes.

I wish we would/could go back to having regional councils.

I would like to see the Board provide a resource for listing house/condo rentals. It's a consistent note in this market - people looking for rentals or to rent. The bulletin board approach doesn't adequately address this need. It would be a service we can provide to have a central clearing house of rental options.

Use whatever free or low cost publicity is available to tout the benefits of using a REALTOR for either buying or selling. Brief info bytes that can be easily read- like "Did you know..."

More tea selections at the annual meeting.

One suggestion is to offer continuing education courses on DVD, particularly ones which are not likely to be offered a second time: Roger Turcotte's recent presentation, Nobu Hata's phenomenal presentation, etc. Otherwise I think you are doing a fantastic job so just keep up the good work.

I would like Sandy to call me every Monday morning to see how my weekend was.

#1- We need a way to get rentals on Flex! Other than the bulletin board (see below), there is no way to help clients who need to either rent their property or are looking for a rental! #2- Bulletin items are not updated - no one deletes or checks their postings - they should expire after 3 months and automatically disappear from the page.

I think you all do such a great job- can't think of anything more. Thank you.

Self defense class, Hands on with experts.

I would like to have more CE webinars, and be able to take the webinar when I want to.

Lead Paint and properly filling out the form seem to be areas that need to be continually addressed. \*Our continuing ed classes don't seem to be working. \* Mandatory lead forms uploaded in appropriate cases.

When I first began as an associate, my first experiences were a little scary but I was received with kindness in most cases, sometimes not. I remember two of the kindest people were Kathy Broderick and Charlie Sawyer. I know for sure people may forget what you say, but never forget how you make them feel.

Flex flex flex.

All ok

More CE programs. Otherwise, everything's been great. Thanks!

Sell less than an arm's length!

You are doing well- love to see more ABR type courses in the Berkshires

More networking events. Classes on contracts. Lots of agents don't understand how important a contract is.

There is a national program that gives mace to women for protection. They'll bring a speaker out about safety. Can we do this?

Ed classes especially financial need to be more timely - lots has changed. Love your brochure with important contact info.

Make Ed for new agents.

Please no fines for first offense (e.g. failure to fax listing agreement in). In 14 years as a Realtor, I have never failed to follow procedure. This summer because of waiting to get DRs's signature on listing agreement. I thought office manager faxed it in. She had not - so I was fined - first offense in 14 years - and it was done very haistely. Webinar CE credits are great. Country Club of Pittsfield is a great venue. Community volunteer and fundraising for needy causes are great.

Great group of professional Realtors to be a part of.

Refine search fields so we do not have to start new when changing criteria. Spread events North and South.

Change the multifamily search to be able to edit the status without starting over with a new search

Education- some evening classes? Also offer more certif. style trainings here. I know they are available online, but not everyone comprehends that way. Some of us need teachers (& classmates) that you can interact with to learn (inter-personal learners).

I would like to see a class in negotiations given by a professional in their field - not necessarily a real estate agent. I would also like articles to be written in the local paper and local publications about what a Realtor can do for you (the public) and what he/she does not do, how we work and why they should listen to us.

Continue education and programs for basic real estate needs.

Work to make different states reciprocal for licensies such as neighboring NY., VT., or as far as Florida

Same people get elected year after year. Be more inclusive.

More classes on using tech.

In education - it may be beneficial to newer members to learn more about connecting with people in relationships and just to understand the human connection as opposed to technology- develop relationships through face to face is an important connection to make in nurturing an important part of gaining trust and making closings.

More DR meetings - not necessarily with guests speakers, just DRs, to hear suggestions from local DRs and concerns  
A Berkshire MLS app- Fles MLS should be Android compatable.

Raise the dues so that we can pay for any outside consultation, etc., that our board staff might require.

You, the staff, are doing a great job and you have my thanks. At this time I have no other suggestions other than to say, "Keep up the good job".

Make our NRDS # available in Flex MLS. Right now I can only find it on Realtor magazines.

Steve Ray is my broker so I am fairly certain any changes or needs we may want to express will be heard.

Continue with free education. More events for the REACT committee.

Keep improving. Keep monitoring. Keep asking opinions or Realtors!

More Flex CMA training for new people either with courses at the board office or webinars.

Bring back the YPN.

Just keep up the good work!! Consider raising the dues so that Realtors take their profession and membership seriously. Too many very part time agents who don't know what they are doing or don't care to know.

Keep Sandy, Sue, and Kim

Implement well thought out strategic plan

A "welcome packet" for all new members. It would have the rules and procedures for submission. Also a schedule of events.

More help sheets for new Realtors. Help them understand more things for clients for example, buyers closing costs (approx), loan info, sequence of events for closing, etc.

Room measurements and 1st/2nd floor should be on all listing s(If irregular just out in IRR). This would save time on showings when buyers see that the kitchen, bedroom or living room are too small, and if we knew size it wouldn't be shown.

More meetings in Great Barrington.

1. Tiered CE - Fewer things geared to the masses and maybe one of two things at an advanced level. Even offers at a higher cost for higher level presenters. 2. REACT fundraising at every gathering of Realtors - pass the hat - volunteer controls. 3. A memo from Mike Shepard with definitive instructions on how to complete the lead paint form correctly.

Would love to have more online free webinars/webcasts. Still missing all of the great classes I used to watch on RE/Max University.

Overall, I think communication has been great - I love the Friday Recap! With the ever changing electronic, technical changes, there are tremendous resources available. I feel a strong continued effort to keep us informed is very important.

More webinars.

Do a standard home sale contingency form. Do a standard radon remediation form. I appreciate all the Board does for me and my office.

Opportunity to meet with appraisers, assessors, contractors, lawyers, anyone associated with the business. More in-depth CMA training. More north-south coordination.